



Coresystems – now part of SAP – is a field service software company helping mid- and large enterprises manage field services. Our solution brings together the right data at the right moment to delight customers and drive business results - all delivered in the cloud to any mobile device with artificial intelligence in real-time. We're transforming field service with cutting edge technology to help companies create perfect service moments and delight customers.

Our young and innovative company is looking for a

Technical Consultant

THE ROLE

We are looking for a passionate Technical Consultant to join our team in the Orlando area or Miami, FL to implement client focused features for the Coresystems Field Service Management (FSM) Crowd solution. The ideal candidate should bring a positive, independent, can-do attitude coupled with a proven track record as well as a drive to innovate digital transformation in FSM and Crowd sourcing solutions.

We are looking forward to your personal “core moments”!

CURIOUS ABOUT THE DAY-TO-DAY?

- Configure / Script / Setup / Develop solution according specification of solution consultant
- Updates the documentation with the as-is implementation details
- Designs and delivers end-user training programs, both remotely and on-site
- Read all the documents and understand what needs to be tested
- Based on the information procured in the above step decide how it is to be tested
- Develop test cases (manual / automated)
- Test the use cases and customization/configurations properly
- Has an end-to-end service process view and considers resulting requirements in FSM
- Guides customer's IT Department or involved 3rd party providers in integration topics
- Execute all the test case and report defects, define severity and priority for each defect
- Carry out regression testing every time when changes are made to the code to fix defect
- Use the business rules collection to share results
- Use Slack to spread useful configuration / hints
- Fast closing of tasks and sharing interesting solutions with other team members
- Update the project manager regularly about the work status and report work progress in JIRA

CURIOUS IF YOU'RE FIT?

- Degree in Computer Science or Computer Information Systems
- Minimum 2 years of working experience in that area
- Reporting: JasperReports
- Checklists: Form Builder (FSM specific Checklist Designer)



- API: RestAPI, JSON (FSM specific API)
- JavaScript, (Plus: AngularJS, NodeJS, Jasmine, TypeScript)
- SQL
- Experience in Master Data Management
- Process data migration
- Knowledge in both manual and automated testing
- Ability to define test cases
- Experience with scrum methodologies

JOIN US, BECAUSE

- We are an enthusiastic, cool company and we like to have fun – during working hours and outside them
- We really engage ourselves in developing our products and take pride in delivering results
- Stretching yourself to achieve challenging goals is satisfying to us
- In our open culture, we welcome other opinions and enjoy discussing solutions
- The flexible and dynamic working environment gives us a lot of freedom and enables us to perform at a high level
- Our skills and know-how are up-to-date thanks to the yearly training courses we attend. We also offer the opportunity to travel to our other locations for know-how sharing

Have we piqued your interest?

We look forward to receiving your application via email: recruiting-fsm@coresystems.net

CONTACT

Bianca Köpf

HR Business Partner